

ONLINE MEDICATION DELIVERY

线上送药服务

www.makuang.com.sg



SCAN HERE TO REQUEST!

Online Medication Delivery - Ma Kuang TCM now offers the convenience of online request medication delivery for existing patients via our website with effect from 1 Oct 2019. Regular patients can conveniently top up their medication from home!

10月1号开始, 马光病人能足不出户, 利用马光线上送药服务的便捷性, 把一般照拿的科学中药送到府上。

3 Main Benefits 3大好处



Convenient 方便



Save time 省时



Fast 快捷

How it works? 如何运作?



Require Medication Delivery? 需要线上送药服务?



Online Request Medication Delivery 线上申请送药服务
www.makuang.com.sg



Payment By PayPal Link 付款于Paypal链接



Medication Packed + Home delivered to your doorstep 包装+送药上门

Frequently Asked Questions 常见问题:

1. Who can use the online medication delivery service?
Only applicable to existing patients (18 years & above) whose last visit was within 3 months.
谁能使用线上送药服务?
仅限于近三个月内在马光中医看诊的顾客(18岁或以上)。
2. How to make an online medication delivery service?
Visit Ma Kuang website and fill in the request form after which will be reviewed (subject to physician's approval) and prepared during working hours (Mondays to Fridays, 9.00am to 6.00pm).
如何线上提交线上送药服务?
上马光网站填写送药服务申请表后需要征求医师同意并在工作日(星期一至星期五, 上午9点-下午6点)之内处理。
3. How much of the prescription can I request?
Request of prescription cannot be more than 3 months from the date of issuance of the prescription. Any request more than 3 months will be subjected to physician's review.
线上提交送药服务可以提取多少药?
线上送药服务所要求的药方必须是在本诊所3个月内看诊的药方方能申请。若药方超过3个月, 须取得医师的同意才能发出。

4. Payment by credit cards via PayPal Payment link.
付款方式支持信用卡并通过PayPal链接支付。
5. How long does the delivery process will take?
Orders will be processed and delivered to your specified delivery address (within Singapore only) within 3 working days upon confirmation of order transaction and fully receipt of payment.
递送过程需要多长时间?
订单通过确认与付款后将需要3个工作日内递送到指定地址(只限新加坡地址)
6. What are the charges?
Charges for medication are identical to in-clinic rates. Delivery charges apply.
如何收费?
送药服务中的药费和诊所收费一致, 须付运费。
7. Available at all Ma Kuang branches in Singapore except Ma Kuang MKB Wellness Centre.
除马光MKB健康管理中心外, 所有新加坡马光诊所均有提供。

